This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Don't put hands into the tub when it's working.

The power cord of the washer is connected by Y shaped plug, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid and hazard.
PARTS IDENTIFICATION

1. Water Inlet
2. Control Panel
3. Water Selector
4. Wash Lid
5. Tub
6. Knob
7. Spin Lid
8. Base
9. Drain Pipe
10. Castor Wheels
11. Power Cord

Note: Graphics and Images shown in manual are for reference purpose only
## SAFETY MEASURES

Observe the following guidelines for the durability of the washing machine and safety problems.

<table>
<thead>
<tr>
<th>• Do not expose the washing machine to direct sunlight or rain</th>
<th>• Do not install the washing machine around a damp place.</th>
<th>• Do not sprinkle water over the control panel switches.</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Image" /></td>
<td><img src="image2.png" alt="Image" /></td>
<td><img src="image3.png" alt="Image" /></td>
</tr>
<tr>
<td>• Do not plug many cords in one outlet at the same time.</td>
<td>• When plugging out the power cord, do not hold the wire.</td>
<td>• Keep children away from the washing machine.</td>
</tr>
<tr>
<td><img src="image4.png" alt="Image" /></td>
<td><img src="image5.png" alt="Image" /></td>
<td><img src="image6.png" alt="Image" /></td>
</tr>
<tr>
<td>• Keep the machine away from fire or heat source.</td>
<td>• Do not pour caustic soda &amp; bleach over the washing machine. It causes damage to the rubber parts.</td>
<td>• Do not pour water with a temperature exceeding 50°C into the tub.</td>
</tr>
<tr>
<td><img src="image7.png" alt="Image" /></td>
<td><img src="image8.png" alt="Image" /></td>
<td><img src="image9.png" alt="Image" /></td>
</tr>
<tr>
<td>• Make sure of closing the lid, particularly during spinning.</td>
<td>• Do not put your hands into the rotating tub.</td>
<td>• Let water drain away from the drain hose thoroughly.</td>
</tr>
<tr>
<td><img src="image10.png" alt="Image" /></td>
<td><img src="image11.png" alt="Image" /></td>
<td><img src="image12.png" alt="Image" /></td>
</tr>
</tbody>
</table>
1. WATER INLET
   - This is used to fill water.

2. WASH TIMER
   - This is used to set Wash Timer for washing clothes. Put Clothes in wash tub with water and detergent.
   - Select timer for time period required from 0-35 minutes.
   - For the first 20 minutes Soak / Rinse will work after that clothes will be washed for 15 minutes.
   - A buzzer sound shall indicate the end of wash period.

3. WASH SELECTOR
   - Select Wash option from given programs (Gentle / Normal / Strong).

4. DRAIN SELECTOR
   - This is used to select Wash / Rinse or drain.

5. SPIN TIMER
   - This is used to set Spin timer for 0-5 minutes.
   - After Washing load clothes into spin tub to spin.

6. WATER SELECTOR
   - This is used to direct water supply into Wash Tub or Spin Tub
   *note : do not keep Water Selector in mid position. This may damage electrical parts.

PACKING LIST

<table>
<thead>
<tr>
<th>Name</th>
<th>Quantity</th>
</tr>
</thead>
<tbody>
<tr>
<td>Twin-tub Washing Machine</td>
<td>One unit</td>
</tr>
<tr>
<td>Spin Dry Safety Cover</td>
<td>One unit</td>
</tr>
<tr>
<td>Inlet Pipe</td>
<td>One unit</td>
</tr>
<tr>
<td>User Manual</td>
<td>One unit</td>
</tr>
<tr>
<td>Drain Pipe</td>
<td>One unit</td>
</tr>
</tbody>
</table>
WASHING PROCEDURES

A) Washing

1. Before starting washing, check the following:
   - Connect the water supply hose and open the water tap.
   - Connect the power cord to the power supply outlet.
   - Lay the drain hose down toward a sinkhole.

2. Set the WASH SELECTOR KNOB to the desired mode.
   - Set from options Gentle, Normal and Strong.

3. Set the DRAIN SELECTOR KNOB to ‘WASH/RINSE’.

4. Set the WATER SELECTOR KNOB to ‘WASH’.

5. Load laundry in the wash tub.

6. Fill water in the wash tub and add the detergent.

7. Set the WASH TIMER.
   - Set the Wash Timer 1-35 min.
   (Set the Wash Timer to a point between 15 to 35 mins for soak function).

   **SOAK FUNCTION**
   If the WASH TIMER is set to a point between “15” to “35”, the washing machine will start the cycle after the soak (20 mins) is completed.
   A buzzer sound shall indicate the end of wash period.

8. After washing, set the DRAIN SELECTOR KNOB to ‘DRAIN’ for drain.
RINSING & DRYING

A) Rinsing
1. Set the DRAIN SELECTOR KNOB to WASH/RINSE.

2. Supply the proper amount of water as not to over flow the top of the washing tub.
3. Set the WASH TIMER to 2~3 minutes.
4. Drain the water. Set the DRAIN SELECTOR KNOB to 'DRAIN'.
5. Repeat this cycle until drain water is clean (2~3 cycles).
6. Be sure to lay the drain hose down.

B) Additional Rinse
1. Load Laundry
   - Load the laundry evenly into the spin basket.

2. Set SPIN
   - Set the WATER SELECTOR KNOB to SPIN(a) and DRAIN SELECTOR KNOB to 'DRAIN'(b)

3. Supply Water
   - Supply water for about 1 minute.
   - Adjust the water flow to prevent over flow from the wash tub.

4. Safety Cover
   - After stopping water supply, cover the laundry with safety cover and close the inner lid.

5. Close the spin dryer lid

6. Set the spin timer for to 2~3 minutes.

C) Drying
1. Transfer the clothes into the spin basket and arrange clothes evenly .

2. Be sure to attach the safety cover and close the inner lid.

3. Close the spin dryer lid.

3. Set the SPIN TIMER
   - Set timer between 1~5 min for drying.
A) Cleaning the WASH TUB
- Wipe off stains on the cabinet and operation panel with soft cloth.
- Do not use benzene, thinners, cleanser, or wax, or scrub the washing machine with a brush. Painted surfaces or plastic parts may get damaged.
- When cleaning do not spray water directly on the washer. It can shorten life span of product. Also, may cause electric shock or fire.
TROUBLESHOOTING GUIDE

Before you call for a technician or send the machine for repair, please check from this troubleshooting lists.

*Do not attempt to repair the machine by yourself. Please contact the authorised service center.

<table>
<thead>
<tr>
<th>TROUBLE</th>
<th>CHECKPOINT</th>
</tr>
</thead>
<tbody>
<tr>
<td>The washing machine does not work.</td>
<td>• Is the power supply cord connected to a power outlet?</td>
</tr>
<tr>
<td></td>
<td>• Is the power cut</td>
</tr>
<tr>
<td></td>
<td>• Is the pulsator tangled with something?</td>
</tr>
<tr>
<td>Unable to drain</td>
<td>• Has the Drain Hose been lowered?</td>
</tr>
<tr>
<td></td>
<td>• Is the Drain Hose blocked?</td>
</tr>
<tr>
<td></td>
<td>• Is the Drain Hose kinked?</td>
</tr>
<tr>
<td>Abnormal sound during wash.</td>
<td>• Are there any loose articles in the Wash Tub?</td>
</tr>
<tr>
<td>Incomplete spinning (Severe vibration</td>
<td>• Are the laundry arranged evenly?</td>
</tr>
<tr>
<td>or unbalance)</td>
<td>• Is the machine being placed on a flat and solid ground?</td>
</tr>
<tr>
<td></td>
<td>• Are there any clothes entangled in the Spin Tub?</td>
</tr>
<tr>
<td></td>
<td>• Is the Spin Tub overloaded?</td>
</tr>
<tr>
<td></td>
<td>- See &quot;C) Drying....&quot; on page 4.</td>
</tr>
<tr>
<td>Specifications</td>
<td></td>
</tr>
<tr>
<td>--------------------------------</td>
<td></td>
</tr>
<tr>
<td>Model</td>
<td></td>
</tr>
<tr>
<td>Max. Rated Capacity</td>
<td></td>
</tr>
<tr>
<td>Power Supply</td>
<td></td>
</tr>
<tr>
<td>Power Input</td>
<td></td>
</tr>
<tr>
<td>Power Output</td>
<td></td>
</tr>
<tr>
<td>Net Dimension (WXDXH) cm</td>
<td></td>
</tr>
<tr>
<td>Net Weight</td>
<td></td>
</tr>
<tr>
<td>Water Capacity High</td>
<td></td>
</tr>
<tr>
<td>Water Capacity Low</td>
<td></td>
</tr>
<tr>
<td>Castor</td>
<td></td>
</tr>
<tr>
<td>Buzzer</td>
<td></td>
</tr>
<tr>
<td>Wash Timer</td>
<td></td>
</tr>
<tr>
<td>Soak</td>
<td></td>
</tr>
<tr>
<td>Spin Timer</td>
<td></td>
</tr>
<tr>
<td>Wash Program</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Circuit Diagram</th>
</tr>
</thead>
</table>

8
MAINTENANCE

*Note*
Please unplug the power supply cord before clean-up.

1. After you have washed the clothes, keep the door of machine open to let the moisture and dampness dry out. If you have washed very greasy and dirty Cloth, make sure to clean the machine and tub with a damp cloth to remove any slime build up.

2. There will be lint left behind in the Magic Filter after each use, which needs to be cleaned frequently to maintain its top performance.

3. Clean the machine with a soft damp cloth.

4. Do not spray water directly onto the machine.

5. Do not use petroleum-based detergent to clean the machine.

6. Overloading the machine may stop your laundry from washing properly, it unbalance the machine and reduce spin efficiency.
   Take particular care when washing heavy or bulky items such as towels or bedding.
**WARRANTY CARD**

A. **Warranty Period:**
   Super Plastronics Pvt. Ltd. hereby offers a limited warranty ("Warranty") for its Thomson branded Washing Machine ("Product") against manufacturing defect/s for a period of 24 months (Two Year) from the date of invoice on the terms and conditions provided hereinafter.

B. **Warranty Terms & Conditions:**

1. To claim Warranty, it is mandatory that the customer provides the original invoice from the selling dealer.
2. To claim warranty service, customer needs to log his complaint with Thomson toll free number mentioned on the Product packaging.
3. Warranty shall be available for any manufacturing defect(s), breakdown of the Product subject to the Warranty Exclusions detailed in Clause C below.
4. The decision to replace or repair the product shall be at the sole discretion of SPPL. In event of repairs or replacement of any part carried out during the said Warranty Period, the warranty shall thereafter continue only for the unexpired period of the warranty.
5. This Warranty is limited to the first purchaser of the Product only.
6. The warranty is valid and applicable only in respect of the product purchased in India.
7. To avail Warranty services for the Product, any recommendations provided by the visiting SPPL Authorized service representative, shall be complied with by the customer in as much as the recommendation that requires repair of the electrical installation, wiring or of any third party product attached shall be first undertaken by the customer at his entire cost. Thereafter, the Warranty for the Product can be provided/availed.
8. SPPL shall not be held liable or be deemed to be in default for any delay or failure in performance resulting directly or indirectly from causes beyond its reasonable control including delay in repairing due to non-availability of any component or accessory, labour problem, restrictions and regulations of the government, public movement, war and any unavoidable circumstances, specially vis-à-vis the import of supplies and raw material.
9. In case of any request to change the location where the Product has been initially installed during the warranty, the customer will log in a request with Thomson washing machine customer care centre to ensure that the dismantling/inspection of the Product is done by authorized service representative at the existing location. Thereafter the customer shall transport the product to the new location at his own cost and risk to the new location for re-installation of the Product. The customer shall again log a request at the authorized service centre for such re-installation which shall be undertaken by an authorized service representative. Such dismantling and re-installation, undertaken during the Warranty Period shall be done on chargeable basis. Any damage to the Product caused on account of such transit shall be to customer's cost and risk and SPPL shall not be responsible in any manner whatsoever.
10. In case of any additional warranty offered by SPPL on the Motor, on the date of purchase/invoice, SPPL shall be responsible to only supply the motor free of cost to the customer and any cost(s) incurred towards labour, transportation, & any other incidental expenditure shall be borne by the customer.

11. In case of any unpredictable situation and spares not being available, Company’s prevailing depreciation policy (subject to the sole discretion of SPPL & could change without prior notice) will be applied on the product as a solution.

12. In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of company alone, in case the replacement of the entire unit is being made, (subject to the sole discretion of SPPL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with an equivalent model as deemed by company.

C. Exclusions to Warranty:

This Warranty shall be void under following circumstances:

- If the installation, dismantling, repair is carried out by any person other than SPPL authorized service engineer
- Any damage resulting from un-authorized adaptations or adjustments to the Product
- If the original serial number on the Product or any part thereof is damaged, defaced, obliterated or erased/ tampered with for any reason whatsoever
- Any defect, damage or breakage of the Product due to accident, negligence, mishandling, tampering or incurred during transit by the customer
- Any deficiency in the Product performance/damage due to a third-party apparatus/ or equipment
- Any damage resulting from any act of God
- If the Product has been damaged due to extreme conditions. For e.g. abnormal voltage surge, extreme heat, etc.
- If the Product is found as refurbished, the decision of SPPL service engineer shall be final and binding
- Any damage to plastic parts of the Product
- Any damage to the Product on account of defect in the electrical installation, wiring or third party products
- If Product is used for any commercial purpose whatsoever
## WARRANTY CARD

**TERMS OF WARRANTY**
Repair or Replacement of any part other than plastic parts and rubber parts free of charge for a period of 24 months from the date of Invoice/Bill. *4 Years Warranty on wash motor only.*

<table>
<thead>
<tr>
<th>Machine Sl. No.:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Model:</td>
<td></td>
</tr>
<tr>
<td>Dealer's Name:</td>
<td></td>
</tr>
<tr>
<td>Address:</td>
<td></td>
</tr>
<tr>
<td>Date of Purchase:</td>
<td></td>
</tr>
</tbody>
</table>

Dealer stamp & signature

* CONDITIONS APPLY AS DESCRIBED IN THE MANUAL